

Pre-Visit COVID-19 Patient Phone Screening Tool

For use in phone screening at the time of scheduling (if within the next 20 days) and 24-72 hours prior to visit. Please also inform the patient that their essential escort/visitor will be screened upon arrival at the facility.

1. Have you been diagnosed with COVID-19 in the last 20 days?

If yes, refer to clinical staff to determine need to be seen before achieving criteria for [discontinuation of isolation](#).

2. Are you experiencing any of the following symptoms?

- Fever (>100.3 deg F) or feeling feverish
- Chills
- Body aches
- Sore throat
- Cough (new or worsening)
- Shortness of breath (new or worsening)
- Diarrhea (new or worsening)
- Loss of smell or taste

If yes to at least one symptom, refer to clinical staff to determine if patient should be tested before appointment or seen in an appropriate location for evaluation ("[designated COVID care location](#)").

3. Have you been in contact with anyone who has confirmed COVID-19 in the last two weeks?

If yes to both, refer to clinical staff to determine if patient has been tested as part of MA contact tracing, if they should be tested prior to appointment, if they should be seen in an appropriate location for evaluation ("[designated COVID care location](#)"), or consider if their appointment can be cancelled.

4. A. Have you traveled to a high risk area in the last two weeks (see [US map of high and low-risk states](#))? If no, proceed with booking appointment.

B. If yes, have you had a negative test within 72 hours of arrival in MA or did you travel to MA only for medical care?

If no, refer to clinical staff to determine if they should be tested prior to appointment, if they should be seen in an appropriate location for evaluation ("[designated COVID care location](#)"), or consider if their appointment can be cancelled.

****Note that some practices/procedural areas will be using text-based or other electronic versions of this tool rather than phone screening.***