

# 病人門戶指南

多謝您註冊成為我們的會員！您將會在短期內收到電郵， 以下是帳戶設置的詳細說明

## 步驟1:

點擊鏈接地址， 在空格裏輸入您剛從電郵所得的臨時用戶名稱( Username ) 和密碼( Password )。

We have exciting news regarding your health care!

As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.

To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the Internet.

Patient Portal URL: <https://health.eclinicalworks.com/southcove> **Click this link**

Username:  **Paste these in as Temporary Username and Password**

Password:

If you have issues viewing the email, please contact our IT department at [it@southcove.com](mailto:it@southcove.com) or [617-482-7555](tel:617-482-7555).

Through the Patient Portal, you can:

- ask questions of doctors, nurses, and staff members
- view lab results

## 步驟4: 點擊“同意( Agree )”

代表您已閱讀該份許可條文， 及明白這網站只是適用於非醫療緊急情況。

eClinicalworks Consent form Practice Consent Form

Online Communications Informed Consent

Instructions for Using Online Communications

You agree to take steps to keep your online communications to and from me confidential including:

- Do not store messages on your employer-provided computer; otherwise personal information could be accessible or owned by your employer.
- Use a screen saver or close your messages instead of leaving your messages on the screen for passersby to read and keep your password safe and private.
- Do not allow other individuals or other third parties access to the computer(s)

**Give Consent for Online Use** Next Cancel

## 步驟2:

登入後， 輸入您的出生日期以便辨識身份。

User Validation

Welcome EYE,

As an added security measure, please answer any one of the questions below to authenticate yourself. By submitting this information you are confirming that you are the intended recipient of the access credentials and have not obtained the information in error.

Date Of Birth

OR

Phone Number  Ext

**Enter Date of Birth** Submit Cancel

## 步驟5:

請您享用我們這最新的病人門戶指南。再次提醒閣下：該網站只是適用於非醫療緊急情況。

**如您有緊急需要，必須致電617-482-7555給當值的醫務人員，或致電政府緊急專線911。**

Enjoy Use of the Portal for **NON EMERGENCY ITEMS ONLY**

Hi Eye,

Welcome to South Cove's medical record system. This portal and it's messaging system are for **non-urgent** questions only. If this is an urgent matter, **PLEASE CALL THE OR-CALL PROVIDER AT 617-482-7555, OR IN THE CASE OF EMERGENCY DIAL 911.**

next appointment

Date: 09/26/2014 **Don't Forget!**

Time: 10:18 AM

Click here for more details

View Medical Records

## 步驟3:

創建您自己的用戶名稱和密碼， 以及安全問題( Security Question )， 當您忘記了密碼， 您必須答對這安全問題才可恢復對網站的訪問權限]。

Reset Password

Congratulations, you have authenticated yourself. Please select your new password. Refer Password Guidelines to create secure passwords.

New Credentials

User Name

New Password

Confirm New Password

Customize your security question.

Security Question

Answer

**Create username, password, and security question** Submit Cancel

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